



# *The Arab Contractors*

**for Facility Management**

**Since 1994**





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## Chairman's Message



Egypt is witnessing the largest economic renaissance in its modern history, with several mega development projects which are considered the largest projects currently in the world. Thus far these include 12 new cities such as The New administrative capital, New Alamein and their infrastructures, petroleum and petrochemical projects, energy projects, development projects of the Suez Canal region, railways, roads and the complementary projects such as East Port-Said port and Suez Canal Tunnels and many more.

These projects will have economic repercussions not only locally, but also at the regional and international level, due to Egypt's strategic location in the heart of the world linking East and West.

From this perspective, the role of how to manage these assets to achieve sustainable development comes into play. The Arab Contractors for Facility Management (S.A.E.) is the one of the leading companies in this field in Egypt, and is further increasing its portfolio.

The company is currently taking serious actions to develop its performance and expand its services as appropriate for market requirements. Hence, our company is always working on alliances with specialized international companies to capitalize on different expertise and enhance our knowledge in order to seize available and future opportunities in the Middle East and Africa.

Finally, I would like to personally thank you for taking the time to explore The Arab Contractors for Facility Management's services and all that we stand for. We are proud of our achievements but what keeps us going is our overwhelmingly positive client feedback.

***Dr Mohamed Mandour***





### About Us:

The Arab Contractors for Facility Management Co. (S.A.E.) was founded in 1994 as a subsidiary of “The Arab Contractors - Othman Ahmed Othman & Co.”, which is a leading company of the construction industry in the Middle East and Africa. The Arab Contractors for Facility Management (S.A.E.) is considered one of the leading companies in Egypt providing innovative and professional Facility Management solutions to achieve the sustainable development that encompasses multiple disciplines to ensure functionality of Assets, Process and Technology.

We strive to serve our clients’ interests through considering their aspirations and interests as our top priority. From of this perspective, we carry out our work according to the latest technology. We continue to move forward in expanding our business with a plan to capture promising future opportunities and strategic affiliations, with our attention focused on delivering state of art Facility and Asset Management technology in the region, and sustainable development projects.

### Company Classification at EFCBC:

**First Class** at Gas and fuel network stations works.

**First Class** at Electromechanical and electronic works for facilities, factories and public buildings.

**First Class** at Light current network works.

**First Class** at Works of electric, hydro, gas and diesel power production and distribution stations.

**First Class** at Specialized supplementary works (building maintenance & finishing)

**First Class** at Maintenance and operation of water, sewage and desalination plants and networks

**First Class** at Maintenance and operation of electrical power stations, lines and transformers





## VISION



To be a regional leader in providing integrated, quality facilities management solutions

## MISSION



To deliver sustainable and innovative facilities management services that are scalable while ensuring safe and efficient performance of the built environment

Leading provider of integrated facilities management solutions across the Middle East

Diverse portfolio of services that provide complete turnkey solutions to the clients

Certified in ISO 9001, ISO 14001 and OHSAS 18001

Customer Relations Centre provides 24/7 support to our clients in more than 150 projects

Over 30 years of experience delivering IFM solutions to clients across the region

Owned by Investment Corporation of Arab Contractors, Suez Canal Life Insurance, Arab Contractors Investments and others.

High client satisfaction and renewal rate

Highly Talented workforce of 6000+ employees

## Value



### Our Core Values are:

- 1- Perfect communications to ensure effective results.
- 2- Our Ethics are our hallmark.
- 3- Continuous improvement is our goal.
- 4- The performance excellence will be achieved through professional methodology.
- 5- The demands of all within the system are respected and appreciated.
- 6- Quality, Safety and Environment systems are to be rigorously applied.
- 7- Professional stewardship of client assets.







# Philosophy



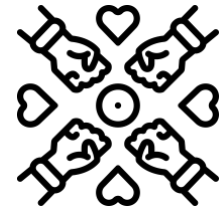
## Trust

Respect, integrity and candor guide our actions to do the right thing.



## Care

Our People and customers inspire us to act with commitment and passion.



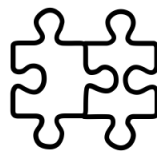
## Inclusion

We are empowered to bring our authentic selves in an open, welcoming and equitable workplace.



## Innovation

We cultivate an open and entrepreneurial mindset in all that we do.



## Partnership

We work collaboratively with our partners to succeed together.



## Dedication

We work with rigor, simplicity and agility to deliver exceptional results



# FACILITIES MANAGEMENT





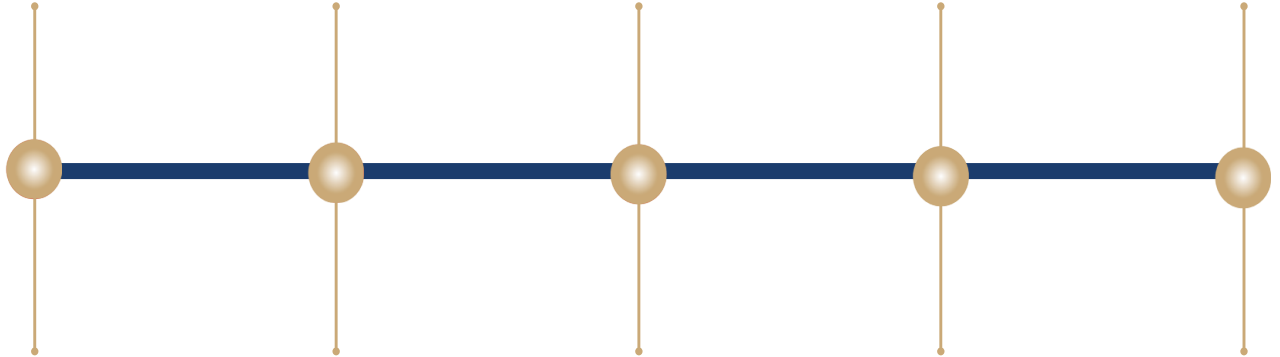
Mechanical & HVAC System Services

Electrical Services

ELV System services

Plumbing & Infrastructure Services

Fire System



Facility End of lease inspection & reinstatement services

Staff Accommodation Inspection Service

Specialized System Services



## ENVIRONMENTAL SERVICES

Managing accident damage and Disaster recovery services

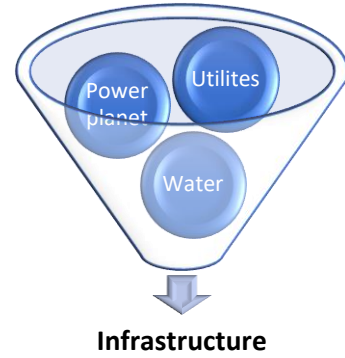




ISO and qualified for soft facilities management service



Years in Operations and Maintenance



Services

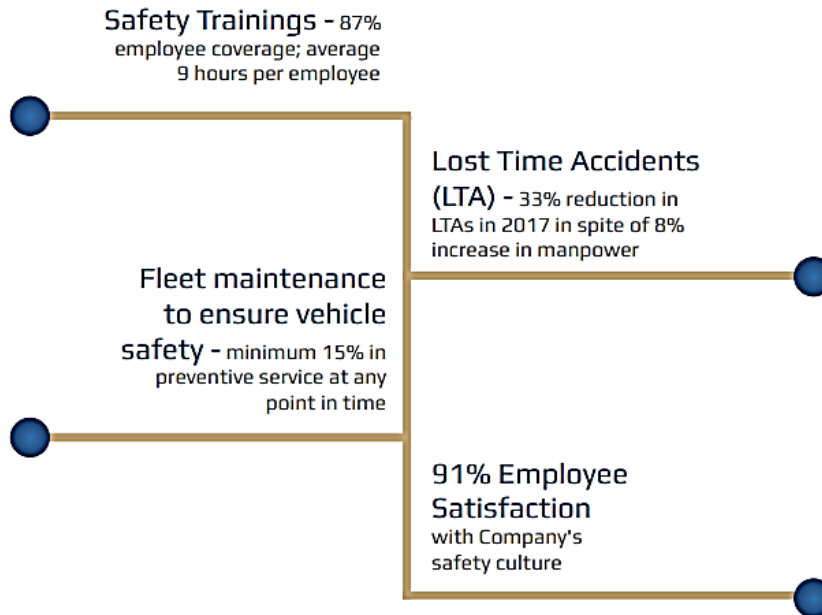






## The Arab Contractors for Facility Management HSE

With certifications in ISO 9001:2015, ISO 14001: 2015, OHSAS 45001:2018 and British Safety Council, ACFM strongly focuses on ensuring health & safety for its employees through



## BUSINESS SECTOR SNAPSHOT





## Strategic Partnership's

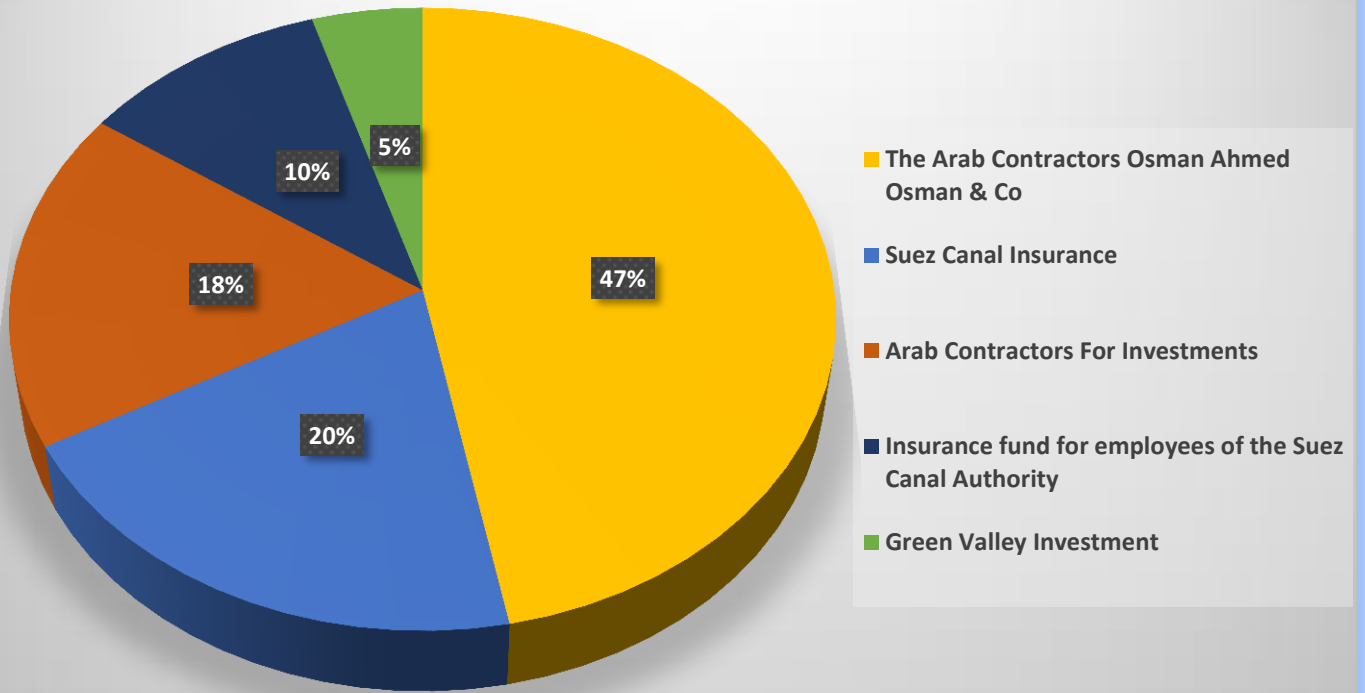
Companies have long been engaged in strategic partnerships to take advantage of synergies, improve their services, enhance their offers and offset costs. The general idea is that two are better than one, and by combining resources, partner companies add advantages for companies through the alliance.





# Stock Breakdown

## Share Holders





# Successful Partners HIGHLIGHTS

		وزارة الإسكان والمرافق والمجمعات العمرانية Ministry of Housing, Utilities & Urban Communities	
مدينة ٦ أكتوبر الجديدة NEW CITY OF OCTOBER CITY		سوق العبور SOKHOTEC	



## Projects Highlight



Egyptian Ministry of Finance



The Ministry of Foreign Affairs of the Arab Republic of Egypt



The Egyptian House of Representatives is the Egyptian representative of the international parliamentary conventions.



Zewail City of Science, Technology and Innovation



Egyptian Media Production City



The Great Mosque of Muhammad Ali Pasha



Central Bank of Egypt



The National Museum of Egyptian Civilization



Al-Hussein Mosque, Cairo, Egypt





Agricultural Bank of Egypt



Egyptian Federation for Construction and Building



Al Nasr Specialized Hospital



Attorney General's Office



Cairo Security Directorate



Sharm El Sheikh International Hospital



The Cairo International Stadium; the first of its kind with Olympic standards in the Middle East and Africa



Covered halls complex



Green Beach Resort



Bahr Al-Baqar tertiary treatment plant



Virginia Resort



Obour Market





## We are always working







## We Are Always Practicing





## The Arab contractors for facility Management commitment

### *Our customers come First:*

We are committed to corporate values, as evidenced by our colleagues who are sensitive to our clients' needs, building strong relationships with them and cherishing their work. By communicating with our employees and clients, and enabling our colleagues to come up with unique solutions to your challenges, we gain a true understanding of what you need and what is important to your organization. This enables us to provide customers with distinction – not only meeting your expectations but also exceeding them.

### *Ensure that you get high quality and value for money services:*

When necessary, we eliminate shortcomings and reduce costs for our clients by simplifying operations, providing multi-skilled teams, and constantly improving our service lines by investing in innovation. This provides excellent service standards, protected assets, and exceptional customer experience for you, your employees, and your visitors, giving you the freedom to focus on what you do best.

### *Whatever your requirements, we have a utility service/ solution to match:*

Our services can be offered as a single solution for large multi-site organizations, or fully integrated facilities management services, with a single point of contact for all your administrative needs.

Whether you need a standalone service, a shared offer, or a complete facility management solution, we will provide the package that best suits your specific needs and business goals.





# ISO Certificates

**CERTIFICATE**  
No. SCUK000712Q

certifies that :

**Arab Contractors For Facility Management**

7 El-Saada St., Osman Buildings, Roxy, Heliopolis, Cairo, Egypt

operates a management system that has been assessed as conforming to :

**ISO 9001:2015**

for the scope of activities :

- Utilities Operation, Maintenance and Services.
- Civil works, Architectural Works and Electromechanical Works.
- Security Services Activities.
- Cleaning Services Activities.

Issue date : 16 March 2021  
Valid until : 28 December 2023 (Subject to adherence to the agreed ongoing programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.)  
Original date of certification : 26 November 1999

Mo Ghaus Operations Director SOCOTEC Certification UK

*Mo Ghaus*

SOCOTEC Certification UK Ltd, 4 Gordano Court  
Serbert Close, Portishead, Bristol BS20 7FS  
UNITED KINGDOM  
<http://socotec-certification-international.co.uk>

**CERTIFICATE**  
No. SCUK000711E

certifies that :

**Arab Contractors For Facility Management**

7 El-Saada St., Osman Buildings, Roxy, Heliopolis, Cairo, Egypt

operates a management system that has been assessed as conforming to :

**ISO 14001:2015**

for the scope of activities :

- Utilities Operation, Maintenance and Services.
- Civil Works, Architectural Works and Electromechanical Works.
- Security Services Activities.
- Cleaning Services Activities.

Issue date : 09 May 2021  
Valid until : 18 March 2024 (Subject to adherence to the agreed ongoing programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.)  
Original date of certification : 19 March 2018

Mo Ghaus Operations Director SOCOTEC Certification UK

*Mo Ghaus*

SOCOTEC Certification UK Ltd, 4 Gordano Court  
Serbert Close, Portishead, Bristol BS20 7FS  
UNITED KINGDOM  
<http://socotec-certification-international.co.uk>

*Registration Certificate*

This is to certify that  
The Facility Management System of

**Arab Contractors for Facility Management**

Located at

7 El-Saada St., Osman Buildings, Roxy, Heliopolis, Cairo, Egypt.

Has been assessed against the requirements of

**ISO 41001:2018**

In the following Scope:

- Utilities Operation, Maintenance and Services.
- Civil works, Architectural works and Electromechanical works.
- Security Services Activities.
- Cleaning Services Activities.
- Information Technology & Communications.

Certificate No: AJA/FM/2201      Date of Original Registration: 22/01/2022  
Expiry Date : 19/01/2025      Date of Re-Registration : N/A

(Certificate validity is Subject to adherence to the agreed ongoing programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.)

*Amr Osman*

**Amr Osman - Managing Director**  
AJA-Egypt  
Villa 131 Banafseg 8, 1<sup>st</sup> Settlement, New Cairo City, Cairo, Egypt.  
[www.ajaregistry.com](http://www.ajaregistry.com)

**CERTIFICATE**  
No. SCUK0045660H

certifies that :

**Arab Contractors For Facility Management**

7 El-Saada St., Osman Buildings, Roxy, Heliopolis, Cairo, Egypt

operates a management system that has been assessed as conforming to :

**ISO 45001:2018**

for the scope of activities :

- Utilities Operation, Maintenance and Services.
- Civil Works, Architectural Work sand Electromechanical Works.
- Security Services Activities.
- Cleaning Services Activities.

Issue date : 23 April 2021  
Valid until : 22 April 2024 (Subject to adherence to the agreed ongoing programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.)  
Original date of certification : 23 April 2021  
Previously certified to OHSAS 18001:2007 since: 14 April 2018

Mo Ghaus Operations Director SOCOTEC Certification UK

*Mo Ghaus*

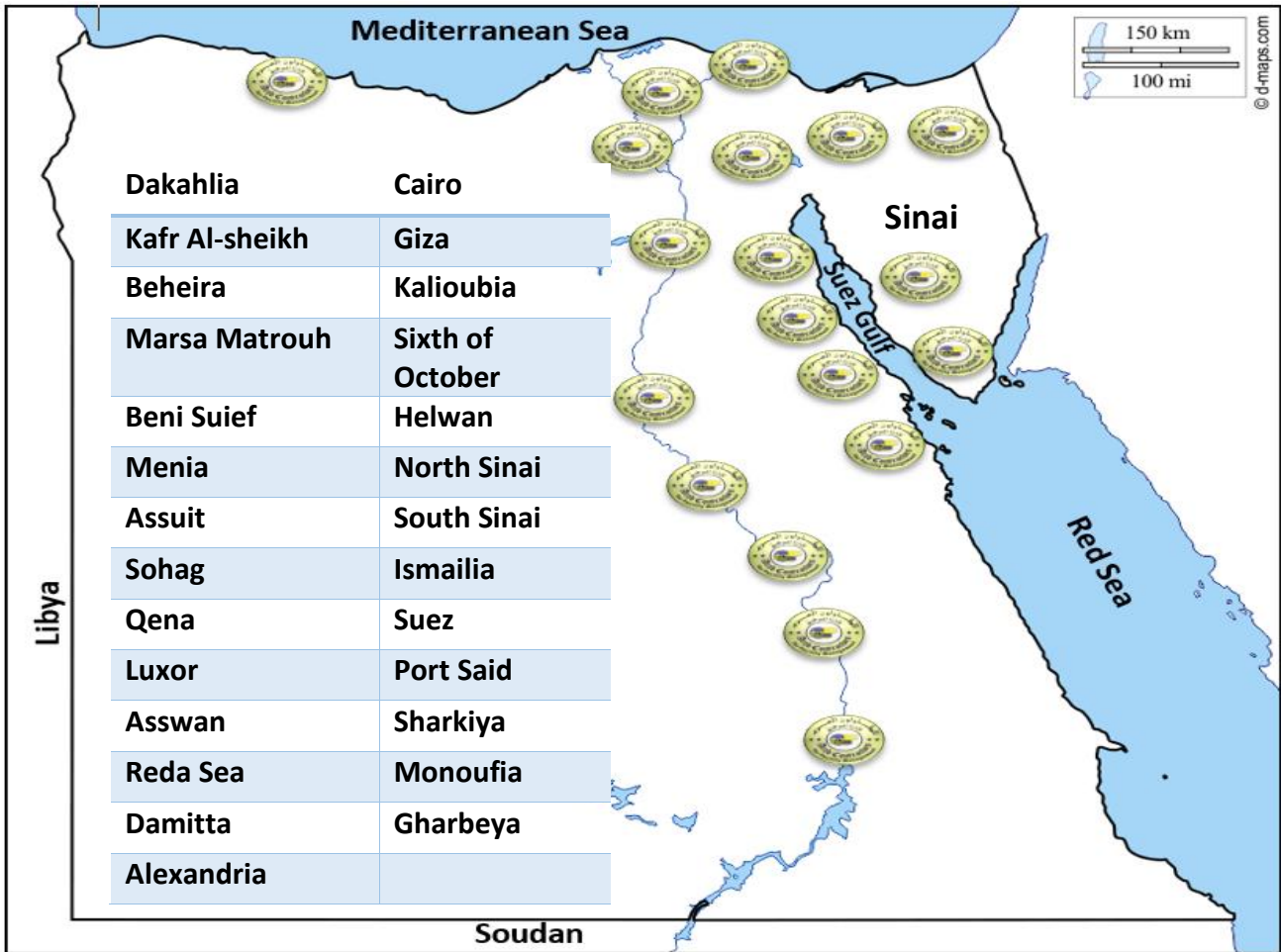
SOCOTEC Certification UK Ltd, 4 Gordano Court  
Serbert Close, Portishead, Bristol BS20 7FS  
UNITED KINGDOM  
<http://socotec-certification-international.co.uk>







Our operations all over The Arab Republic of Egypt.



Mother Company the Arab Contractors Branches in Africa & Middle East







Since 1994

## Contact Us

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LinkedIn <https://www.linkedin.com/company/arcom.eg/>

